

**For Release 09:00 a.m. PST  
November 14, 2024**

## **Doxee Document Generation and Customer Communication Management Now Available on Microsoft AppSource**

**Modena, Italy — November 14, 2024** — Doxee today announced the availability of **Doxee Document Generation and Customer Communication Management for Microsoft Dynamics** on [Microsoft AppSource](#), an online cloud marketplace providing tailored line-of-business solutions.

Doxee is a leading cloud-native provider of digital customer communication and experience solutions, specializing in automating and streamlining document creation. The Doxee platform enables organizations to efficiently manage personalized document generation across formats such as PDF, HTML5, Microsoft Word, and email. Seamlessly integrated with CRM, ERP and other core systems, Doxee ensures consistency and accuracy in every customer communication. With advanced features like innovative template management and process-driven workflows, businesses can enhance operational performance, significantly speed up document creation and deliver exceptional customer experiences at scale.

“We are excited to announce that Doxee is now available on Microsoft AppSource, enabling users to transform their document creation process with greater efficiency and precision. We encourage you to explore the full potential of Doxee to enhance your document creation speed, streamline workflows and ensure consistent, accurate communication across every touchpoint,” said Paolo Cavicchioli, CEO, Doxee S.p.a.

“Microsoft welcomes Doxee Document Generation and Customer Communication Management to AppSource, where global customers find thousands of line-of-business partner solutions that work with the Microsoft products they already use,” said Giovanni Mezgec, Vice President, Modern Work + Business Applications Field & Partner Marketing, Microsoft Corp. “AppSource and trusted partners like Doxee help customers do more with less by increasing efficiency, buying confidently, and spending smarter.”

Learn more about Doxee [at its page](#) on Microsoft AppSource.

About us: Doxee is a leading technology company specializing in Customer Communications Management (CCM) and Customer Experience Management (CXM). Our innovative Doxee Platform® transforms data into personalized, interactive communication, enhancing customer experiences while ensuring regulatory compliance. With a global presence, Doxee serves over 500 customers and manages more than 6 billion communications annually. Our solutions help businesses optimize processes, reduce costs, and foster customer loyalty. Doxee oversees the entire lifecycle of business communications, from data integration to document creation and monitoring. Through personalized, data-driven communication, Doxee improves customer engagement and retention, supporting tailored experiences across multiple channels. In 2021, Doxee became a certified Benefit Corporation, aiming to shape the future of customer communication through digital transformation and innovative strategies while making a positive, sustainable impact on communities and the environment.

For more information:  
Judith Schuder  
Head of Marketing  
[jschuder@doxee.com](mailto:jschuder@doxee.com)